



Consulting Services & Fees

I work with transportation agencies, engineers, and design teams to evaluate pedestrian infrastructure from a blind and low vision user perspective, translating real-world navigation into practical design insight.

Core Areas of Expertise

- Accessible Pedestrian Signals (APS)
- Leading Pedestrian Intervals (LPI)
- Tactile Walking Surface Indicators (TWSI)
 - Detectable Warning Surfaces (DWS)
 - Tactile Directional Indicators (TDI)
- Decision-point design and wayfinding
- Complex pedestrian and multimodal environments

Initial Consultation

30–45 minutes

Virtual: \$250

In-person (recommended for site-specific discussion): \$350 + travel

Focused discussion to understand your project, identify key accessibility considerations, and determine next steps.

Project-Specific Consultation

60–90 minutes

Virtual: \$500

In-person (recommended for design evaluation): \$750 + travel

Detailed review of plans, layouts, or concepts, including:

- User interpretation of tactile and signal treatments
- Decision-point clarity and nonvisual wayfinding logic
- Identification of potential confusion or failure points
- Alignment between design intent and real-world navigation



**Suzette
May LLC**

Bridge Gaps. Build Access. See Possibilities.

Suzette May
✉ suzettemay@gmail.com
☎ 512-564-0152

In-Person Workshop or Field Session

Half-day (3–4 hours)

\$2,000 + travel

For district teams, design groups, or multidisciplinary audiences

Includes:

- Practical application of APS, LPI, and TWSI principles
- Where design intent and user interpretation diverge
- Real-world navigation perspective

Custom Engagements

Available for:

- Full-day workshops
- Plan review packages
- Multi-session consulting
- Conference presentations

Pricing available upon request

Approach

My work is grounded in:

- Direct field experience navigating complex pedestrian environments
- Evaluation of infrastructure across multiple cities
- Ongoing collaboration with leading researchers and field experts in pedestrian accessibility, nonvisual navigation and wayfinding. The goal is not just compliance but usability.

Contact:

Suzette May

suzettemay@gmail.com

<https://www.suzettemay.com>